



## **COMMUNICATION POLICY 2018-2019**

Anyone associated with the Can-Am Gymnastics Club is required to foster respectful communication, goodwill, and harmony among members, staff, officials, volunteers, visitors, and athletes.

The following mandatory communication procedure is in place to ensure all issues are resolved at the lowest level possible:

- If the question or concern is regarding the athlete's gymnastics performance, program or calendar the first step is to approach the athlete's coach.
- If the concern is unresolved following communications with the athlete's coach, contact the Program Director, Head Coach or Recreational Manager.
- If you have questions or concerns not specifically related to a Can-Am athlete contact a Program Director, Head Coach or Recreational Manager for resolution.
- At any point in communication Can-Am can implement a 24-48 hour cool off period before further communications are held.

After you have made every effort to resolve the issue and you feel your concerns have not been addressed by the Can-Am staff and leadership, you may contact the CEO.